



THE EASTERN SPECIALTY COMPANY

# TESCO Users Group Agenda

June 9 – 12, 2019

Philadelphia, PA

## Sunday, June 9

3:00pm	<b>Set-up</b>	D Foyer
3:00pm-5:30pm	<b>Registration</b>	D Foyer
6:00pm	<b>Dinner Event</b> <i>Meet in Foyer; will walk across street to dinner.</i>	City Tavern

## Monday, June 10

8:00am	<b>Depart for TESCO Facility Tour</b> <i>Meet in Foyer to board bus.</i>	Foyer
8:30am	<b>Historic Philadelphia Tour</b> <i>Meet in Foyer.</i>	Foyer
12:00pm-1:00pm	<b>Lunch</b>	Ballroom C
1:00pm-2:30pm	<b>Opening Session/New Products/Overview</b>	Cook <b>Tom Lawton</b>
2:30pm-2:45pm	<b>Break</b>	Foyer

<b>TRACK 1 – TESCO EQUIPMENT</b>	<b>Ballroom D</b>	<b>Mon 6/10/19</b>
2:45pm-3:30pm	<b>Functional and Acceptance Testing Using TESCO Test Equipment with Hands-on Test Board Interface</b> <i>Discussion on what you do for functional and acceptance testing and examples of what TESCO has done.</i>	<b>Jim Clark/John Williams/ John Greenewald</b>
3:30pm-3:40pm	<b>Break</b>	Foyer

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<b>TRACK 1 – TESCO EQUIPMENT (Continued)</b>		<b>Ballroom D</b>	<b>Mon 6/10/19</b>
3:40pm-4:30pm	<b>Functional and Acceptance Testing Continued</b> <i>Session continued with hands-on using 2100/2199/2990, a presentation by TESCO, and a roundtable discussion on protocols.</i>		<b>Jim Clark/John Williams/ Iosif Grigoryev/John Greenewald</b>
4:30pm-5:00pm	<b>Applications Engineer and Customer Advocate</b> <i>Customer support, CI system, tracking issues.</i>		<b>John Williams/Joe Stallone</b>
5:00pm	<b>End of Sessions</b>		
5:20pm	<b>Depart for Dinner Event</b> <i>Meet in Foyer to get on bus.</i>	<b>Phillies Game</b>	

<b>TRACK 2 – SOFTWARE</b>		<b>Ballroom E</b>	<b>Mon 6/10/19</b>
2:45pm-3:30pm	<b>Meter Manager: Asset Management Tracking for Metering &amp; Non-Metering Assets</b> <i>Updates that have been enabling increased functionality and workflows (user defined device types, new workflows, mass check-in, multi-position test dashboard, multi-item search, new device types, etc.</i>		<b>Paul Fratellone/Kevin Tory/ Olga Tykhonenko</b>
3:30pm-3:40pm	<b>Break</b>	<b>Foyer</b>	
3:40pm-5:00pm	<b>Meter Manager Applications Overview and Hands-On Test Board Interface</b> <i>PPE updates, RFID Tags, AMI, Tools, KIOSK Online HELP, etc.</i>		<b>Paul Fratellone/Kevin Tory/ Olga Tykhonenko</b>
5:00pm	<b>End of Sessions</b>		
5:20pm	<b>Depart for Dinner Event</b> <i>Meet in Foyer to get on bus.</i>	<b>Phillies Game</b>	

## **Tuesday, June 11**

7:30am-8:30am	<b>Breakfast</b>	<b>Ballroom C</b>
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<b>TRACK 1 – TESCO EQUIPMENT</b>		<b>Ballroom D</b>	<b>Tue 6/11/19</b>
8:30am-9:30am	<b>Accuracy Testing and TESCO Test Manager Hands-On Training</b> <i>Perform accuracy testing using TESCO Test Manager with Hands-On Training.</i>	<b>COMBO SESSION</b>	<b>John Williams/Jim Clark/ Iosif Grigoryev</b>
9:30am-10:30am	<b>Communication Testing Roundtable</b> <i>Protocol discussion, tools used, and difficulties encountered.</i>		<b>John Williams/Jim Clark/ John Greenewald</b>
10:30am-10:45am	<b>Break</b>	<b>Foyer</b>	
10:45am-12:00pm	<b>Metrology and Traceability</b> <i>See how TESCO is using their recent ISO 17025 accreditation and discuss in a roundtable format how this could be used in your Meter Lab and Meter Service Department.</i>		<b>Tom Lawton/Ed Otte</b>

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**TRACK 1 – TESCO EQUIPMENT (Continued)****Ballroom D****Tue 6/11/19**

12:00pm-1:30pm	<b>Lunch/Break/Check Emails</b>	Ballroom C	
1:30pm-2:15pm	<b>Site Verification: Transformer Testing, Meter Testing, And Site Inspection and Training Using Field Equipment</b> <i>Roundtable discussion of best practices and hands-on training using TESCO's 1043 and 1047.</i>		<b>Rob Reese/Tom Lawton</b>
2:15pm-3:00pm	<b>Shop Testing of Transformers</b> <i>Discuss testing for Current Transformers and Voltage Transformers, best practices and pitfalls involved; CT Knopp testing with Meter Manager.</i>		<b>Tom Lawton/Christine Tory</b>
3:00pm-3:15pm	<b>Break</b>	Foyer	
3:15pm-4:30pm	<b>Difficult Meter Communications Roundtable</b> <i>Examining Methods Used by Various Utilities to reach these meters including cellular, PLC, satellite and manual.</i>		<b>Jim Clark/Tom Lawton/John Williams</b>
4:30pm-5:20pm	<b>Open Discussion/End of Sessions</b>		
5:20pm	<b>Depart for Dinner Event</b> <i>Meet in Foyer and walk over. Arrive by 5:50pm to see Freedom Rising.</i>	National Constitution Center	

**TRACK 2 – SOFTWARE****Ballroom E****Tue 6/11/19**

8:30am-9:30am	<b>Accuracy Testing and TESCO Test Manager Hands-On Training</b> <i>Perform accuracy testing using TESCO Test Manager with Hands-On Training.</i>	<b>COMBO SESSION</b>	<b>John Williams/Jim Clark/Iosif Grigoryev</b>
9:30am-10:30am	<b>TESCO Meter Manager: Hands-On Training</b> <i>Integrating TESCO Meter Test Boards and Meter Manager.</i>		<b>Paul Fratellone/Kevin Tory</b>
10:30am-10:45am	<b>Break</b>	Foyer	
10:45am-12:00pm	<b>Meter Manager: Custom / Ad-hoc reporting</b> <i>Share best practices of designing and creating user reports; loading a new version, assigning security, report scheduling, and holiday schedule automatic interface processing.</i>		<b>Paul Fratellone/Kevin Tory</b>
12:00pm-1:30pm	<b>Lunch/Break/Check Emails</b>	Ballroom C	
1:30pm-2:30pm	<b>Meter Manager: Site Verification and AMI Deployment</b> <i>See how Meter Manager can help with Site Verification, Field Exchange and other uses both during and after AMI deployment. Webcam and image capture.</i>		<b>Paul Fratellone/Kevin Tory</b>
2:30pm-3:00pm	<b>Hands-On: Software Ticketing Portal</b> <i>Discussion and hands-on experience with the software ticketing portal. Management transparency, knowledge base overview, improvements and enhancements, user manuals, configuration settings, notifications (emails DLs).</i>		<b>Olga Tykhonenko/Patty Davis</b>
3:00pm-3:15pm	<b>Break</b>	Foyer	

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**TRACK 2 – SOFTWARE****Ballroom E****Tue 6/11/19**

3:15pm-4:30pm	<b>Roundtable Discussion: Product Roadmap and User Insights/Suggestions</b> <i>Technical improvements and advancements.</i>	<b>Paul Fratellone/Kevin Tory</b>
4:30pm-5:20pm	<b>Open Discussion/End of Sessions</b>	
5:20pm	<b>Depart for Dinner Event</b> <i>Meet in Foyer and walk over. Arrive by 5:50pm to see Freedom Rising.</i>	National Constitution Center

**HANDS-ON TRAINING****Foyer****Tue 6/11/19**

9:00am-11:30am	open by appointment
2:00pm-4:45pm	open by appointment

**Wednesday, June 12**

7:00am-8:00am	Breakfast	Ballroom C
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**COMBINED SESSIONS****Ballroom D/E****Wed 6/12/19**

8:00am-8:45am	<b>Hands-On Training: MTB/3050 Three Phase Testing</b> <i>Perform Three Phase Testing on TESCO's MTB/MTS-3050. Accuracy, demand, time-run, and disconnect testing will be demonstrated. Custom testing sequences will be developed and executed. Testing for EVSE and Streetlight Metering introduced.</i>	<b>John Williams/John Greenewald Iosif Grigoryev</b>
8:45am-9:30am	<b>Roundtable on Meter Farms: Various Uses and Features Before, During, and After AMI Deployment</b> <i>A discussion on how meter farm panels can help your utility including streetlight meter functional testing.</i>	<b>Mike Guilfoyle/Tom Lawton/ John Greenewald</b>
9:30am-9:45am	<b>Break</b>	Foyer
9:45am-10:30am	<b>New Technologies: EVSE and Streetlight Metering with New TESCO Products</b> <i>See how TESCO can keep your utility on the cutting edge of technology with EV and Streetlight Metering test accessories. See how Streetlight test board adapters and meter farm panels can help your utility.</i>	<b>Tom Lawton/John Greenewald/ John Williams</b>
10:30am-11:15am	<b>Next Gen2 Product Planning, Features, Feedback</b> <i>Discussion on key elements you want to see in a next generation field test/verification unit.</i>	<b>Tom Lawton/John Greenewald/ John Williams</b>
11:15am-12:00pm	<b>Q&amp;A</b> (can continue through lunch)	
12:00pm	<b>Lunch/Dismiss</b>	Ballroom C

# TESCO STAFF CONTACT LIST

*Feel free to reach out to us with any questions on the sessions or our products and software.*

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