

# DESKTOP METER TEST STATION

**PRODUCT:** 

**DTS-2990** 

# DESKTOP METER TEST STATION OPERATIONS MANUAL DTS-2990



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Revision: 2.0

#### **TESCO – The Eastern Specialty Company**

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#### LIMITED WARRANTY & LIMITATION OF LIABILITY

**TESCO** warrants to the original purchaser that it will correct all defects in material and/or workmanship in the instrument, test equipment or software covered by this warranty (herein called "PRODUCT"), provided that TESCO is notified of such defect within the warranty period (set forth below) in accordance with paragraph four of this warranty.

WARRANTY PERIOD. The warranty period shall begin on the date of shipment of the PRODUCT or the date of the issuance of this warranty certificate, whichever is later. If no warranty period is specified below and signed by an authorized DISTRIBUTOR of TESCO, the warranty period shall be one (1) year. In no event shall this warranty remain in effect for more than the stated warranty period plus two (2) months after the date of shipment. TESCO's sole obligation and the purchaser's sole remedy under this warranty is limited to repair or replacement, at TESCO's option, free of charge, F.O.B. TESCO's factory at Bristol, PA of any workmanship and/or part which in TESCO's sole judgment displays evidence of defect. On-site warranty repairs will be made when in TESCO's judgment the PRODUCT cannot practically be shipped to TESCO's factory. Any modifications, additions or upgrades made to the PRODUCT or control software after this warranty becomes effective shall not extend the term of this warranty.

**COVERAGE.** The warranty set forth above shall be applicable only if the PRODUCT:

- 1. Is used for the specific purpose for which it was intended;
- 2. Is operated in accordance with instructions, if any, supplied by TESCO;
- 3. Has not been modified, neglected, altered, tampered with, vandalized, abused or misused, or subjected to accident, fire, flood or other casualties;
- 4. Has not been repaired by unauthorized persons;
- 5. Has not had its serial number altered, defaced or removed;
- 6. Has not been connected, installed or adjusted other than in accordance with the instructions, if any, furnished by TESCO.

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- 1. Notice of defect is given to TESCO by phone, fax, email, or mail as soon as the defect is discovered.
- 2. Notice of defect contains the following information: PRODUCT serial number, PRODUCT model number, date of original installation, and an accurate and complete description of the defect including the exact circumstances leading to the defect.
- 3. The defective PRODUCT or part is returned only upon authorization from TESCO as evidenced by the issuing of a Return Merchandise Authorization (RMA) number, and that the transportation charges are prepaid (except that TESCO may, at its option, appoint a qualified DISTRIBUTOR to make field inspections of the PRODUCT for which purpose the purchaser shall permit such DISTRIBUTOR to enter upon its premises and examine the PRODUCT).
- 4. The Return Merchandise Authorization (RMA) number is written on the shipping label and all paperwork defective PRODUCT or part.
- 5. The defective PRODUCT or part is returned in the original packing or packing approved by TESCO

TESCO is not responsible for drayage charges, damages, or labor costs incurred in conjunction with failure, removal, or reinstallation of any PRODUCT, all of which shall be at the purchaser's expense. TESCO is not responsible for special, incidental, or consequential damages, whether resulting from breach of warranty, negligence, or any other reason.

TESCO manufactured parts will be available for a minimum period of at least two years after the manufacture of a PRODUCT has been discontinued.

TESCO will provide original purchaser during the warranty period, unlimited telephone consulting time for the purpose of PRODUCT trouble shooting/servicing and for the first thirty (30) days of the warranty period, unlimited telephone consulting time for the purpose of PRODUCT/software application.

THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES AND TESCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OR CONDITION, DESIGN, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER MATTER.

No other warranty, express or implied, is authorized by TESCO, and no DISTRIBUTOR of TESCO or any other person has any authority to amend, extend, modify, enlarge, or otherwise alter the foregoing warranty and disclaimers in any way whatsoever, except as provided for in an Extended Limited PRODUCT warranty agreement.

#### **TABLE OF CONTENTS**

1.0 I	NTROD	DUCTION	1
1.1 I	ntroduc	uction	2
1.2 (	Contacti	ting TESCO	2
1.3 (	Seneral	ıl Safety Summary	3
1.4 [	Descript	otion of Safety-related Icons	3
1.5 F	rotectiv	tive Earth / Grounding	3
1.6 F	Product	t Features	4
	1.6.1	Key Features	2
	1.6.2	Standard Features	2
	1.6.3	Optional Features	
1.70	Seneral	Il Specifications	5
	1.7.1	Input Characteristics	5
	1.7.2	Dimensions	
	1.7.3	Measurements Accuracy	
1.6.2 Standard Features			
2.0 I	NSTALL	LATION	7
2.1 I	ntroduc	uction	8
2.2 L	Jnpacki	king and Inspection	8
2.3 9	Set up, A	Airflow and Cooling Considerations	8
	2.3.1	Setup and Placement	8
	2.3.2	Airflow	<u>.</u>
2.4 ľ	Main Po	ower Supply	g
2.5 L	Jtility M	Meter Insertion/Extraction	10
3.0 [	OTS-299	90 FUNCTIONALITIES	11
3.1 I	ntroduc	ıction	12
3.2	Front P	Panel Features	12
	3.2.1 F	Front Panel Sections	12
	3.2.2 N	Navigation Keys	13
3.3 1	he Grap	aphical User Interface (GUI)	14
	3.3.1 G	Graphical User Interface (GUI) Screens	14
	3.3.2	MAIN MENU	12

#### **OPERATIONS MANUAL**

	3.3.3	MANUAL TEST	.15
	3.3.4	SINGLE TEST SETUP	.17
	3.3.5	TEST SELECTION	.18
	3.3.6	SEQUENCE TESTING	.18
	3.3.7	PLC TEST	.20
	3.3.8	DISCONNECT TEST	.20
	3.3.9	TIME & USER INFORMATION	.21
	3.3.10	SYSTEM INFORMATION	.22
	3.3.11	NETWORK SETUP	.23
3.4 O <sub>l</sub>	ptical Pi	ckup Alignment	23
4.0 RE	MOTE	OPERATIONS	24
4.1 In	troduct	ion	25
4.2 In	stallatio	on	25
4.3 Ne	etwork	Configuration	25
4.4 Fu	ınctiona	ılities	25
	4.4.1 NE	TWORK VIEW	25
	4.4.2 TE	ST	.26
	4.4.3 M	ETER DATABASE	.26
	4.4.4 W	AVEFORM SETUP	.26
	4.4.5 TE	ST SEQUENCE	.27
	4.4.6 M	ANUAL TEST	.27
5.0 M	AINTEN	ANCE	28
5.1 In	troduct	ion	29
5.2 Re	placing	the Fuse	29
5.3 Cl	eaning t	the Air Filters	30
5.4 Cl	eaning t	the Instrument External Surface	31
6.0 CC	ONFIGU	RATIONS	32
6.1 Si	ngle Tes	rt	33
6.2 Se	quence	Test	33
6.3 Di	sconne	ct Test	34
6.4 PL	.C Test .		35
7.0 FR	REQUEN	TLY ASKED QUESTIONS	36
7.1 ln	troduct	ion	37

7.2 Test	37
7.3 Software	37
7.4 Hardware	37
8.0 TROUBLESHOOTING	38
8.1 Troubleshooting	39

# 1.0 INTRODUCTION

1.1 introduction Error! E		Error! Bookmark not defined.	
1.2 Contacting TESCO		ng TESCO	Error! Bookmark not defined.
1.3 G	eneral	Safety Summary	Error! Bookmark not defined.
1.4 D	escript	ion of Safety-related Icons	Error! Bookmark not defined.
1.5 P	rotectiv	e Earth / Grounding	Error! Bookmark not defined.
1.6 P	roduct	Features	Error! Bookmark not defined.
	1.6.1	Key Features	Error! Bookmark not defined.
	1.6.2	Standard Features	Error! Bookmark not defined.
	1.6.3	Optional Features	Error! Bookmark not defined.
1.7 G	eneral	Specifications	Error! Bookmark not defined.
	1.7.1	Input Characteristics	Error! Bookmark not defined.
	1.7.2	Dimensions	Error! Bookmark not defined.
	1.7.3	Measurements Accuracy	Error! Bookmark not defined.
1.8 About this Operations Manual		is Operations Manual	Frror! Bookmark not defined.

#### 1.1 Introduction

#### State-of-the-Art Meter Accuracy Testing in an Affordable Desktop Configuration!

Tired of waiting for access to a production test board? Tired of wasting time going to another building to use test equipment? Need flexibility, state -of-the-art performance, and ease of use? If so, then TESCO's revolutionary 2990 Desktop Meter Test Station (DTS-2990) is the answer to what you need.

The 2990 revolutionizes meter testing by providing full series parallel meter testing in a small, budget-friendly desktop package.

A fully ANSI compliant test board, it offers complete testing of all meters under the widest range of test conditions. It can perform Manual Test, Sequence Testing, PLC Test, and Disconnect Test for meters with a wide array of forms. It has a database for storing and viewing of the test data.

The new waveform generator has all waveforms called out in ANSI C12.20-2015 (pub. 4/2017). All common electromechanical and solid-state meters up to 50 amps can be tested with the 2990 using the single voltage and three isolated current sources.

For more than 110 years customers have trusted TESCO for accuracy and reliability. When you think metering, think TESCO.

DTS- 2990 will be referred as "Instrument" all throughout the operational manual.

#### 1.2 Contacting TESCO

For Technical Support or Calibration/Repair, please call 215.228.0500.

You can also send an email to **support@tescometering.com** with any questions.

To view, print, or download the latest manual supplement, visit **tescometering.com**.

#### 1.3 General Safety Summary

This manual contains information and warnings that must be observed to ensure safe operation and keep the Instrument in a safe condition. Operation or service in conditions or in a manner other than specified could compromise safety. For the correct and safe use of this device, it is essential that both operating and service personnel follow accepted safety procedures in addition to the safety precautions specified.

In this manual, a WARNING identifies conditions and actions that pose hazard(s) to the user, while a CAUTION identifies conditions and actions that may damage the Instrument or the test equipment.





To avoid electrical shock, personal injury, or fire hazard:

- The device must not be switched ON if it is damaged or suspected to be faulty.
- Do not operate the device in wet, condensing, dusty, or explosive gas conditions.
- If the equipment is used in a manner not specified in this manual, the protection provided by the Instrument may be impaired.
- Whenever it is likely that safety protection has been impaired, the device must be made inoperative and be secured against any unintended operation. Inform qualified maintenance or repair personnel.
- Safety protection is likely to be impaired if, for example, the Instrument displays visible damage or fails to operate normally.

#### 1.4 Description of Safety-related Icons

ICONS	DESCRIPTION	
	Risk of danger. Important information. See manual.	
Hazardous voltage. Risk of electrical shock.		

#### 1.5 Protective Earth / Grounding





To avoid electrical shock or personal injury, do not intentionally or unintentionally interrupt the protective ground conductor inside or outside the Instrument. Interrupting the protective ground conductor is likely to make the Instrument dangerous. Intentional interruption is prohibited

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#### 1.6 Product Features

#### 1.6.1 Key Features

- Precise Measurement Accuracy for Voltage, Current & Power
  - Simultaneous time and frequency domain measurements
- Accurate Voltage and Current Setting
- Digital Waveform Generator
  - Voltage Drive: 30-350V RMS, 490V PK (line to neutral)
  - o Current Drive: 0.01A to 50A RMS, 75A PK
  - Arbitrary harmonically defined waveforms
  - Automatic Generation of all ANSI C12.20-2016 waveforms
- True ZERO insertion force socket with automatic closure on meter insertion
- Powerful, multi-core, 32-bit processors
- Phase Fully adjustable as phase or power factor
- Built in, one voltage, three current reference standards traceable back to NIST
- Disconnect testing with supplemental power transformer
- Demand, time-run, and timed registration test capabilities

#### 1.6.2 Standard Features

GRAPHICAL USER INTERFACE (GUI)

Displayed on a 5" 800x480, full color TFT LCD screen

ETHERNET CONNECTIVITY

100 BaseT with support for: Web Services, Remote Control, Database Access. 7" RJ45 standard (blue) and crossover (red) cables are provided.

• INTEGRATED CONTROL KEYPAD

The keypad is embedded in the front panel.

- METER FORMS SUPPORT (Please inquire for adding any other meter forms)
   1S-6S, 8S-17S, 25S, 26S, 29S, 32S,35S, 36S, 45S, 46S, 56S, 66S, 76S, 103S, 106S, 109S, 112S, 116S, 125S, 135S, 136S, 145S, 166S
- TEST MANAGER APPLICATION (TMA) INTEGRATION

Computer control software package to enable full control of the board and test data storage via external PC.

OPITCAL PICKUP

The Instrument comes with an optical pickup (1037-DTS)

#### **Optional Features** 1.6.3

- A-Base Test Board Adapter
- 1180 K-Base Test Board Adapter
- Adapter for calibrating the unit
- Diamond Support with Calibration Service
- Stand-alone calibration of the unit
- Wedge (2490) and Mechanical Pickup (2480) for testing mechanical meters

#### 1.7 General Specifications

#### **Input Characteristics** 1.7.1

PARAMETERS	DATA
Power Supply	120 VAC, 10A
Supply Frequency	45-65Hz

#### **Dimensions** 1.7.2

PARAMETERS	DATA
Height	18.19" (46.20 cm)
Width	15.50" (39.37 cm)
Depth	13.13" (33.35 cm)
Weight	52 lbs (23.58 kg)

#### 1.7.3 **Measurements Accuracy**

Valid for 50Hz/60Hz and Current of 0.2A to 50A.

PARAMETERS	DATA
Voltage Measurement Accuracy	±0.02%
Current Measurement Accuracy	±0.02%
Power Measurements Accuracy (Watts / VA / VAR)	±0.04%, ±0.02% typical
Energy Measurements Accuracy (WHrs / VAHrs / VARHrs)	±0.04%, ±0.02% typical

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#### 1.8 About this Operations Manual

This manual provides complete information for installing and operating the Instrument. This document instructs the user on the following operations of the DTS-2990:

- Installation
- Front Panel Features
- Graphical User Interface (GUI)
- How to set up the machine for remote operation using PC Application
- Instrument Maintenance

# 2.0 INSTALLATION

2.1 Introduction	Error! Bookmark not defined	
2.2 Unpacking and Inspection	Error! Bookmark not defined	
2.3 Set up, Airflow and Cooling Considerations	Error! Bookmark not defined	
2.3.1 Setup and Placement	Error! Bookmark not defined	
2.3.2 Airflow	Error! Bookmark not defined	
2.4 Main Power Supply	Error! Bookmark not defined	
2.5 Utility Meter Insertion/Extraction	Error! Bookmark not defined	

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#### 2.1 Introduction

This chapter provides instructions for unpacking and installing the Instrument. Read this chapter before you operate the Instrument. Instructions for cable connections can be found here.

#### 2.2 Unpacking and Inspection

The Instrument is shipped in a container designed to prevent damage during shipping.

Inspect the Instrument carefully for damage, and immediately report any damage to the shipper. A packing list is included in the packaging. When you unpack the Instrument, check for all the standard equipment listed and check the shipping order for any additional items ordered. Report any shortage to the place of purchase to your distributor or directly to TESCO.

#### 2.3 Set up, Airflow and Cooling Considerations

#### 2.3.1 Setup and Placement

The Instrument is suitable for bench top use if there is enough space to allow proper ventilation. Please see suggested placement of the setup.



Figure 2.3a Benchtop Suggested Setup

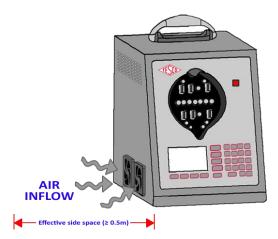
#### **IMPORTANT CONSIDERATIONS:**

Since the Instrument is a benchtop device, the table should:

- 1- Be stable (should not have loosely, shaky joints)
- 2- Have table legs that are stationary or non-rollers. In case rollers are present, ensure that the rollers are properly locked to avoid unnecessary movements.

#### 2.3.2 Airflow

Take note of the Instrument's airflow as seen in the illustration. This always for a table top, never on a rack. Please allow enough airspace at the side with at least half a meter for an effective airflow.

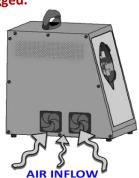




Damage caused by overheating may occur if the area around the air intake is restricted, the intake air is too warm, is interfered, or the air filter becomes clogged.

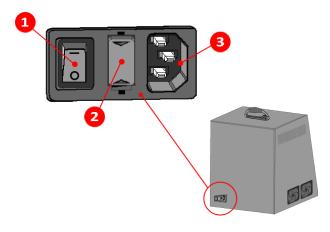
The inlet and exhaust holes must be clear of obstruction. The air entering the instrument must be between 5 °C and 35 °C. Make sure that exhaust from another instrument is not directed into the fan inlet.

Check and clean the air filter every 30 days or more frequently if the Instrument is operated in a dusty environment. Refer to §5.3 for additional info.



#### 2.4 Main Power Supply

The Instrument can be powered by plugging it to a 120V-Single Phase AC line. An AC line power cord is provided.



- 1- Power Switch
- **2-** 5A Fuse
- 3- 3-prong Single Phase 120V AC Line

#### WARNING



The Instrument should only be plugged to an AC outlet with a 90 – 120V voltage range to avoid damaging the Instrument.

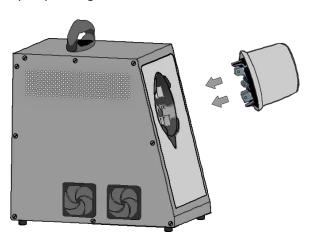
To avoid electrical shock, personal injury, or fire hazard, connect the factory-supplied three-conductorline power cord to a properly grounded power outlet.

During test operation, a two-conductor adapter or extension cord MUST NOT be used. This will break the protective ground connection and will affect the measurement accuracy of the Instruments.

The power outlets supplying the Instrument system should be controlled by an emergency switch so that power can be switched off if a hazard arises.

#### 2.5 Utility Meter Insertion/Extraction

The electric meter socket requires **zero insertion force** to mount a meter, as well as to dismount it, upon pressing the meter release button.



#### WARNING



When mounting a meter, the Instrument must be switched OFF. In both mounting or dismounting a meter, the Instrument should not be performing a test to avoid electrical shock, personal injury, or fire hazard.

The meter release button\* is only operational when the Instrument is powered up. No meter can be dismounted when the Instrument is powered off.

\*When the button lights up in glowing red, it can be pressed to dismount a meter.

**INSERTION:** To load a meter into the socket, ensure meter is oriented properly. Then insert meter into socket, keeping the meter weight fully supported. The device will automatically clamp to the jaws of the meter. When the METER RELEASE indicator turns on, the meter is fully supported. Align optical pickup to meter prior to testing.

**EXTRACTION:** To remove the meter from the socket, ensure optical pickup is removed from the face of the meter. Support the meter shell then press the METER RELEASE button. Once the METER RELEASE indicator turns off, the meter is safe for removal from the socket.

**NOTE:** The socket cannot be powered unless a meter is installed, and if the release button is pressed, power to the socket will be shut off.

# 3.0 DTS-2990 FUNCTIONALITIES

3.1	Introduct	tion	Error! Bookmark not defined.
3.2	Front Pa	anel Features	Error! Bookmark not defined.
	3.2.1 Fr	ont Panel Sections	Error! Bookmark not defined.
	3.2.2 Na	avigation Keys	Error! Bookmark not defined.
3.3	The Grap	hical User Interface (GUI)	Error! Bookmark not defined.
	3.3.1	Graphical User Interface (GUI) Screens	Error! Bookmark not defined.
	3.3.2	MAIN MENU	Error! Bookmark not defined.
	3.3.3	MANUAL TEST	Error! Bookmark not defined.
	3.3.4	SINGLE TEST SETUP	Error! Bookmark not defined.
	3.3.5		Error! Bookmark not defined.
	3.3.6	SEQUENCE TESTING	Error! Bookmark not defined.
	3.3.7	PLC TEST	Error! Bookmark not defined.
	3.3.8	DISCONNECT TEST	Error! Bookmark not defined.
	3.3.9		Error! Bookmark not defined.
	3.3.10	SYSTEM INFORMATION	Error! Bookmark not defined.
	3.3.11	NETWORK SETUP	Error! Bookmark not defined.
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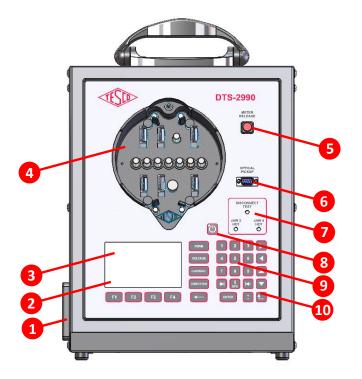
#### 3.1 Introduction

This chapter is a reference for the functions and locations of the Instrument's front panel features and provides brief descriptions of each feature for quick access. **Please read this information before operating the Instrument.** Front panel operating instructions for the Instrument are provided in this chapter and Remote Operating instructions are in Chapter 4.

#### 3.2 Front Panel Features

Front panel features (including all controls, displays, indicators, and terminals) are shown in Figure 3.2.1a. Each front panel feature is briefly described in Table 3.2.1.

#### 3.2.1 Front Panel Sections



NUMBER	DESCRIPTION
1	Air inlet
2	Function keys
3	LCD screen
4	Meter socket
5	Meter release button
6	Optical Pickup port
7	Disconnection Test indicators
8	Power button
9	Keypad
10	Navigation buttons

Table 3.2.1. DTS-2990 Front Panel Sections

Figure 3.2.1a DTS-2990 Front Panel

#### 3.2.2 Navigation Keys

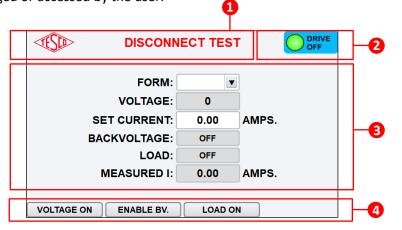
Symbol	Description
or 🔽	Functions any of the following:  Selects the NEXT or PREVIOUS MENU item.  Moves the SELECTED LINE UP or DOWN  Select an Item from a dropdown menu  Functions any of the following:
or >	Moves the cursor left/right of the current character in text boxes.     Moves the selection left/right of the current selected cell in tables.  Selects the NEXT or PREVIOUS TAB item.
FORM	Press to highlight the form entry list box. A form can be selected from the list by using the UP or DOWN ARROWS or directly entered using the numeric keypad.
VOLTAGE	Press to highlight the voltage entry text box. Any voltage between 30.00 to 480.00 volts can be entered.
CURRENT	Press to highlight the current entry text box. Any current between 0.1 and 50.00 amps can be entered. If the selected form is a transformer rated form then the maximum will be restricted to 20.00 amps.
DIRECTION	Press to highlight the phase entry box. Any phase between -359.9 to 359.9 degrees can be entered. When reverse is selected, it has the effect of adding 180 degrees to the current vector.
<b>←</b>	Deletes the previous character
1	Returns to the previous screen
F1 F2 F3 F4	Function Keys
(t)	Power button
ENTER	Selects a response

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#### 3.3 The Graphical User Interface (GUI)

#### 3.3.1 Graphical User Interface (GUI) Screens

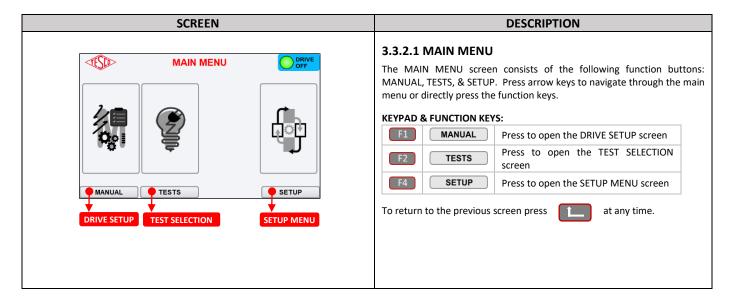
The user interface is divided into four sections. In the screen, any field that is grayed out cannot be changed or accessed by the user.



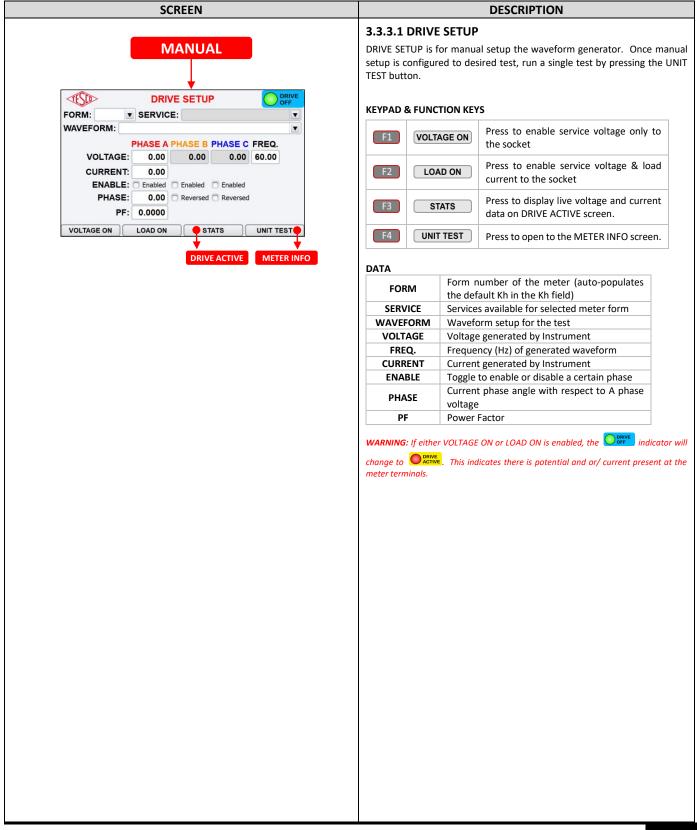
NUMBER	DESCRIPTION
1	Screen Title
2	Drive
	Indicator
3	Screen Data
4	Function
	Buttons

Table 3.3.1. DTS-2990 GUI Sections

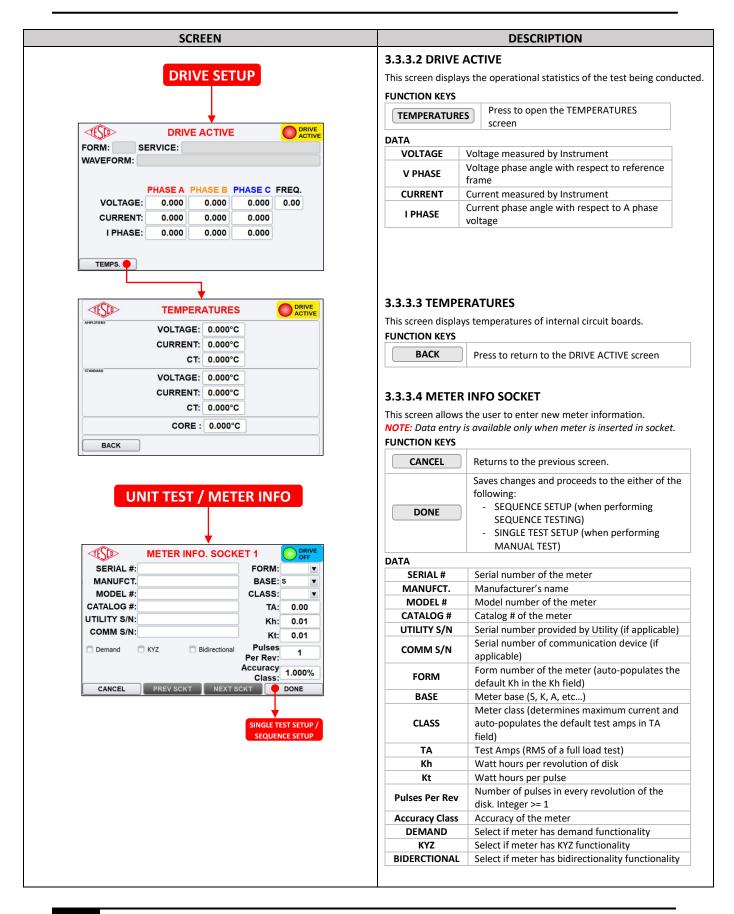
#### **3.3.2 MAIN MENU**



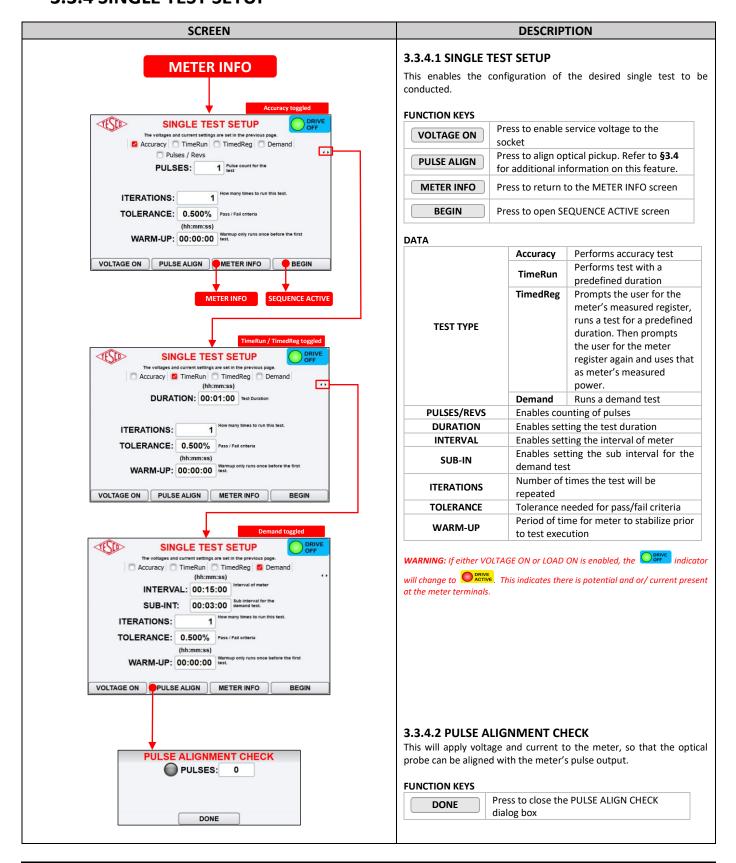
#### 3.3.3 MANUAL TEST



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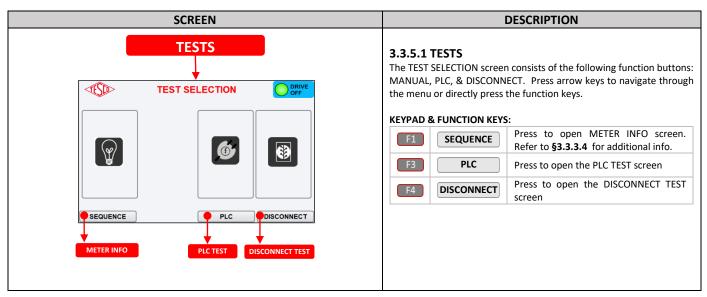


#### 3.3.4 SINGLE TEST SETUP

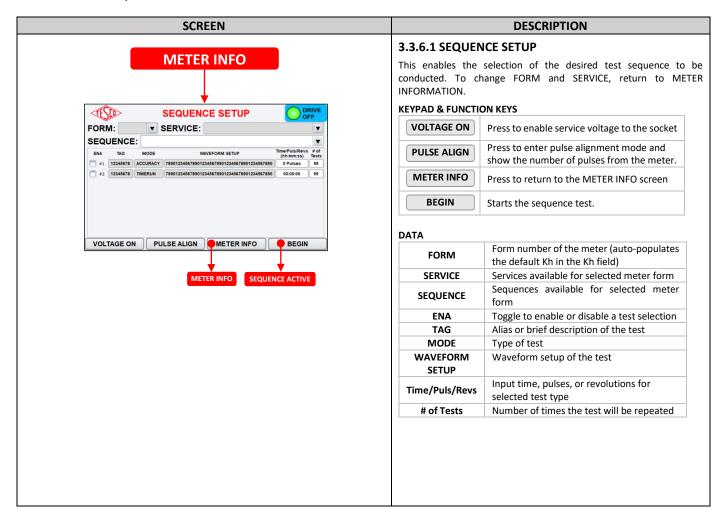


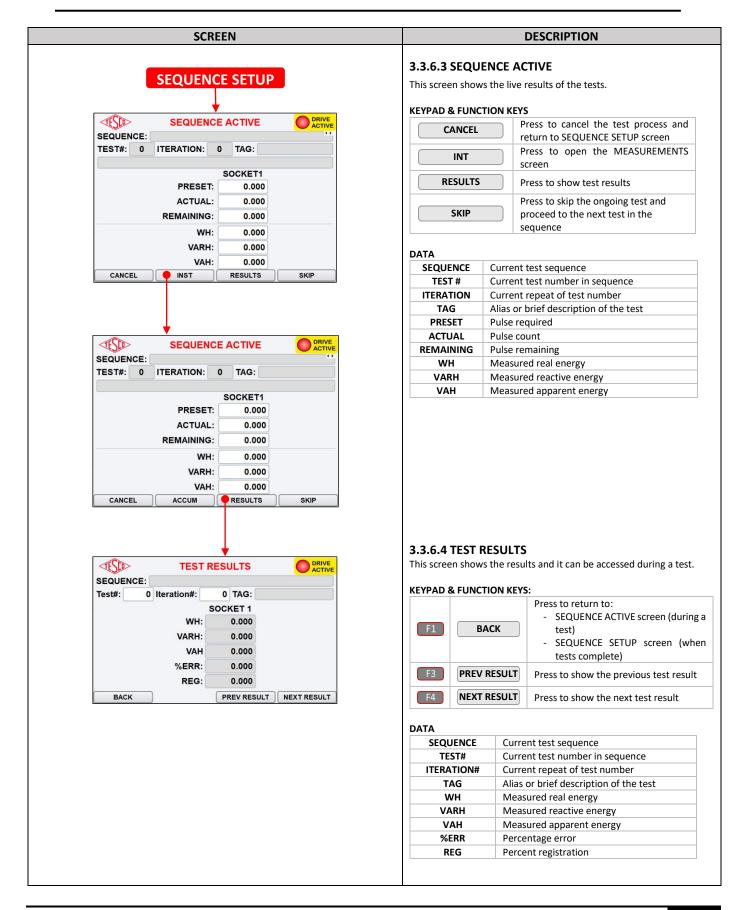
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#### 3.3.5 TEST SELECTION

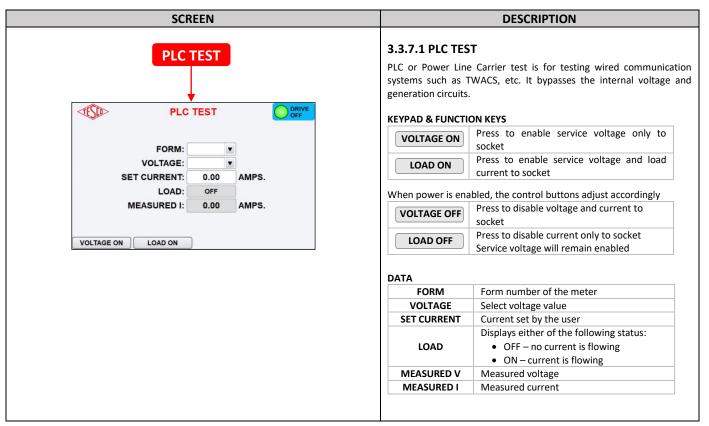


#### 3.3.6 SEQUENCE TESTING

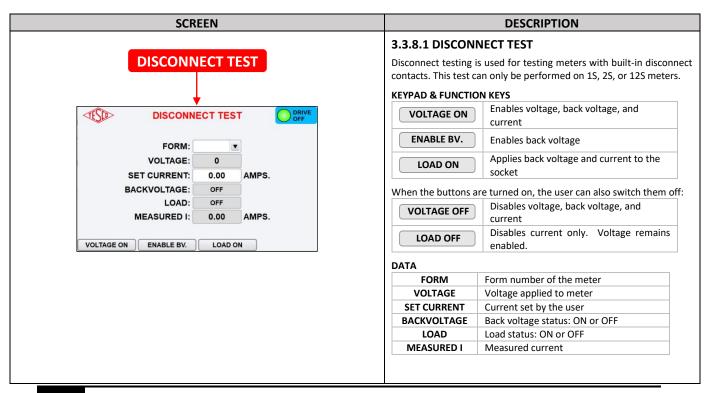




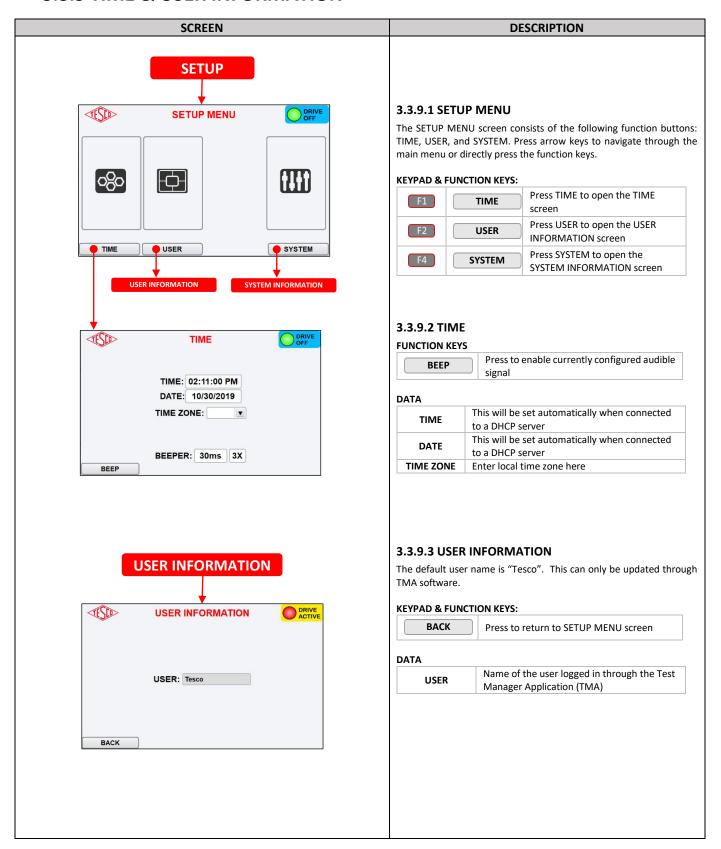
#### **3.3.7 PLC TEST**



#### 3.3.8 DISCONNECT TEST

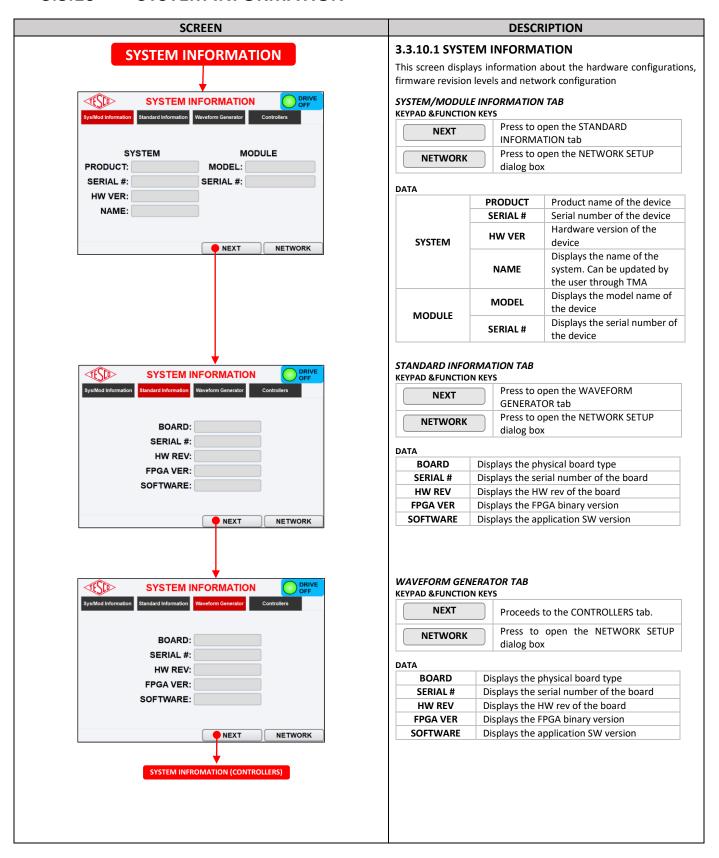


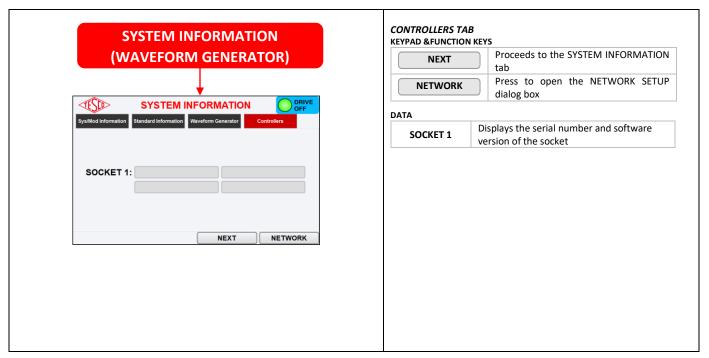
#### 3.3.9 TIME & USER INFORMATION



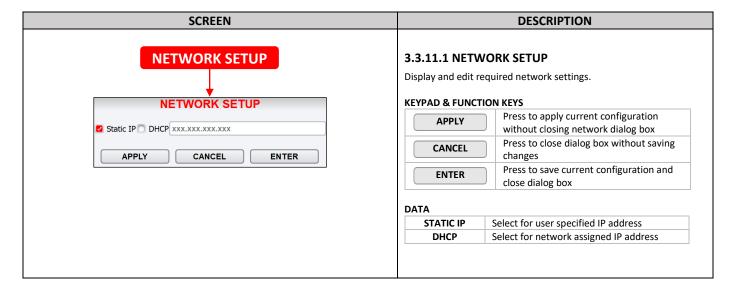
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#### 3.3.10 SYSTEM INFORMATION





#### 3.3.11 NETWORK SETUP



#### 3.4 Optical Pickup Alignment

Plug the optical pickup into the OPTICAL PICKUP port. Mount the meter into the socket and attach magnetic optical pickup to optical port of meter. For meter insertion and extraction, refer to section **2.5 Utility Meter Insertion/Extraction.** 

To remove the optical pickup, hold it by the body and gently pull away from the meter. There is an indicator light showing that the pickup has power. If alignment is difficult to achieve, the PULSE ALIGN feature is available to assist with alignment.

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# **4.0 REMOTE OPERATIONS**

4.1 Ir	ntroduction	Error! Bookmark not defined.
4.2 Ir	nstallation	Error! Bookmark not defined.
4.3 N	etwork Configuration	Error! Bookmark not defined.
4.4 F	unctionalities	Error! Bookmark not defined.
	4.4.1 NETWORK VIEW	Error! Bookmark not defined.
	4.4.2 TEST	Error! Bookmark not defined.
	4.4.3 METER DATABASE	Error! Bookmark not defined.
	4.4.4 WAVEFORM SETUP	Error! Bookmark not defined.
	4.4.5 TEST SEQUENCE	Error! Bookmark not defined.
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#### 4.1 Introduction

This chapter provides a brief introduction on how to remotely operate the Instrument, conduct test, and manage information using Test Manager Application (TMA). Additional information can be found on certain sections in the TMA Operations Manual.

#### 4.2 Installation

In the installation, only **TMA\_Setup.exe** is needed. Please refer to Section **1.2 The Installation** in the TMA Operations Manual for instructions.

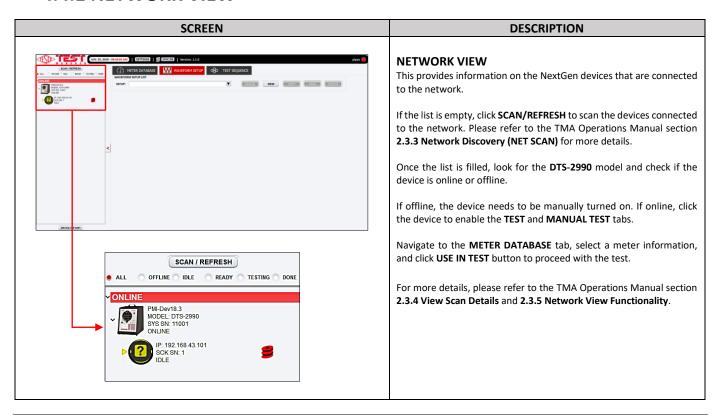
#### 4.3 Network Configuration

Remote access requires establishing the connection between the Instrument and TMA. Please refer to Section **1.3 Configuring the TMA Software** in the TMA Operations Manual for instructions.

For setting the network connections on the Instrument, refuter to §3.3.11.

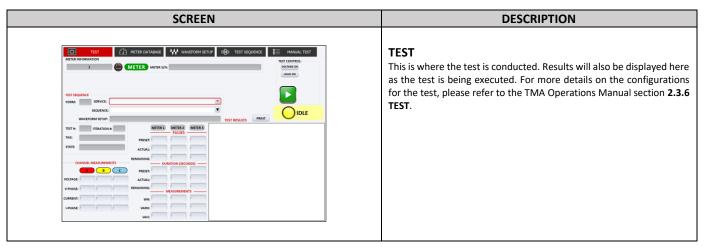
#### 4.4 Functionalities

#### 4.4.1 NETWORK VIEW

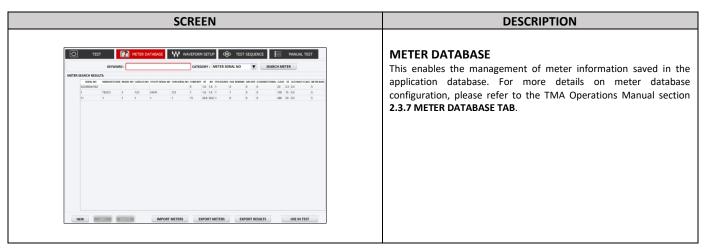


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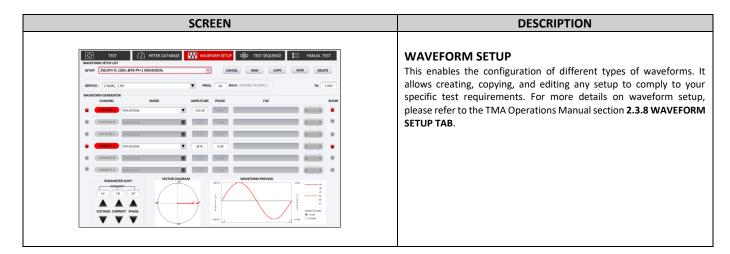
#### 4.4.2 TEST



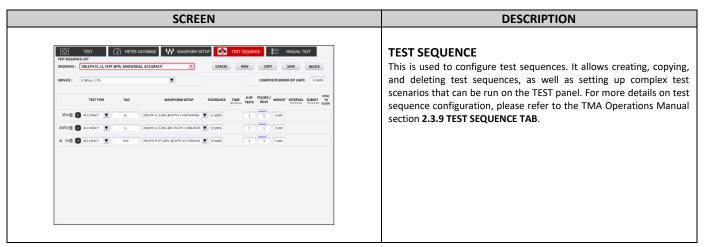
#### 4.4.3 METER DATABASE



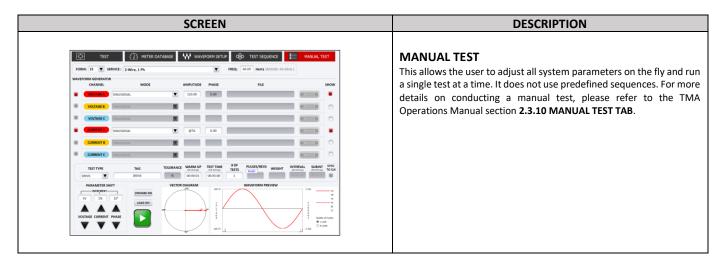
#### 4.4.4 WAVEFORM SETUP



#### 4.4.5 TEST SEQUENCE



#### **4.4.6 MANUAL TEST**



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# 5.0 MAINTENANCE

5.1 Introduction	Error! Bookmark not defined
5.2 Replacing the Fuse	Error! Bookmark not defined
5.3 Cleaning the Air Filters	Error! Bookmark not defined
5.4 Cleaning the Instrument External Surface	Frror! Bookmark not defined

#### 5.1 Introduction

This chapter explains how to perform the routine user maintenance required to your Instrument in optimal operating condition.

The topics covered in this chapter include:

- Replacing the Fuse
- Cleaning the Air Filter
- Cleaning the Instrument External Surface

#### 5.2 Replacing the Fuse

The power fuse IS accessible from the Instrument's rear panel. See Figure 5.2.

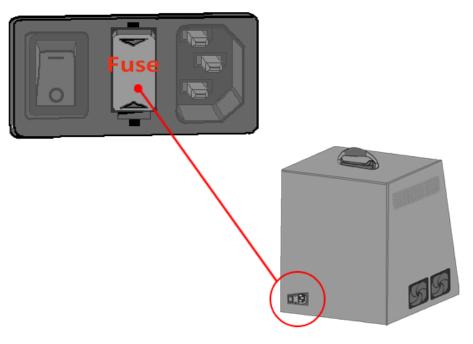


Figure 5.2 DTS-2990 Fuse Location



To avoid electrical shock or personal injury, ensure that the Instrument is switched off and disconnected by removing the line power cord from the power input socket before attempting to access the power fuse.

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- 1. Disconnect line power.
- 2. Using a standard 5mm wide screwdriver, insert it to the slit and pull upwards for both ends until the cap and fuse are disengaged.
- 3. Pull the fuse holder and replace the defective fuse. Use below the recommended fuse ratings and manufacturer in Table 5.2.
- 4. Return the fuse holder by pushing down the cap until it completely closes.

**Table 5.2. Recommended Fuse Replacement** 

Description	Voltage	Amperage
AC DC Fuse Cartridge, Glass, Time Delay, 5mm x 20mm	250V	5.0A

#### 5.3 Cleaning the Air Filters

The fan air filters are accessible from the left-side front of DTS-2990. See Figure 5.3a.

#### CAUTION



Damage caused by overheating may occur if the area around the fan is restricted, the intake air is too warm, or the air filter becomes clogged. The air filter must be removed and cleaned at least every 30 days or more frequently if the Instrument is operated in a dusty environment.

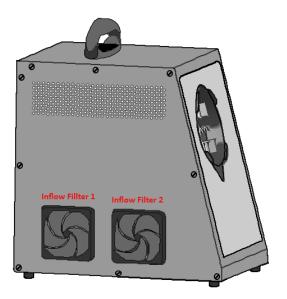


Figure 5.3a DTS-2990 Fan Filter Location

**Inflow Filter 1** protects the heating elements of Power Board circuitry compartment from the dust that comes in together with the air inflow.

**Inflow Filter 2** protects the equipment's inside electrical parts from the dust that comes in together with the air inflow.

To access and clean the air filters, proceed as follows:

- 1. Disconnect line power.
- 2. Remove the filter retainer by holding its two upper corners or two lower corners and pulling it outward until it disengages from the fan guard.
- 3. Remove the air filter that is in between the Filter Retainer and Fan Guard. See figure 5.3b.
- 4. Clean the filter by washing it in soapy water. Rinse and dry it thoroughly before reinstalling.
- 5. Place the filter at the back of the retainer.
- 6. Reinstall the retainer in the fan guard. The retainer is snapped on the four sides for the fan guard.

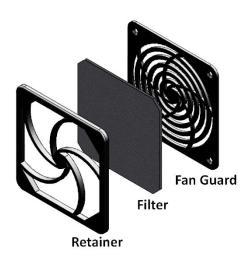


Figure 5.3b: DTS-2990 Fan Filter Assembly

#### 5.4 Cleaning the Instrument External Surface

Clean the exterior of the instrument using a soft cloth slightly dampened with either water or a non-abrasive mild cleaning solution that is not harmful to plastics.



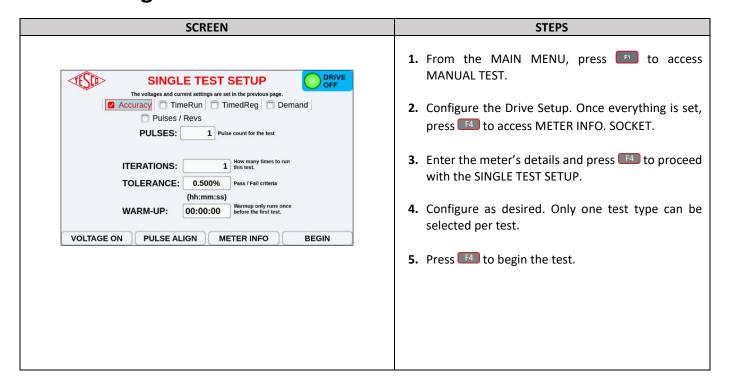
Do not use hydrocarbons or chlorinated solvents for cleaning. They can damage the plastic materials used in the Instrument.

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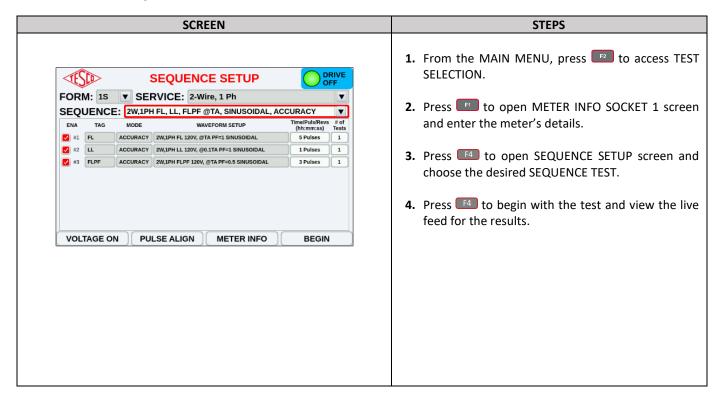
# 6.0 CONFIGURATIONS

6.1 Single Test	Error! Bookmark not defined
6.2 Sequence Test	Error! Bookmark not defined
6.3 Disconnect Test	Error! Bookmark not defined
6.4 PLC Test	Frror! Bookmark not defined

#### 6.1 Single Test

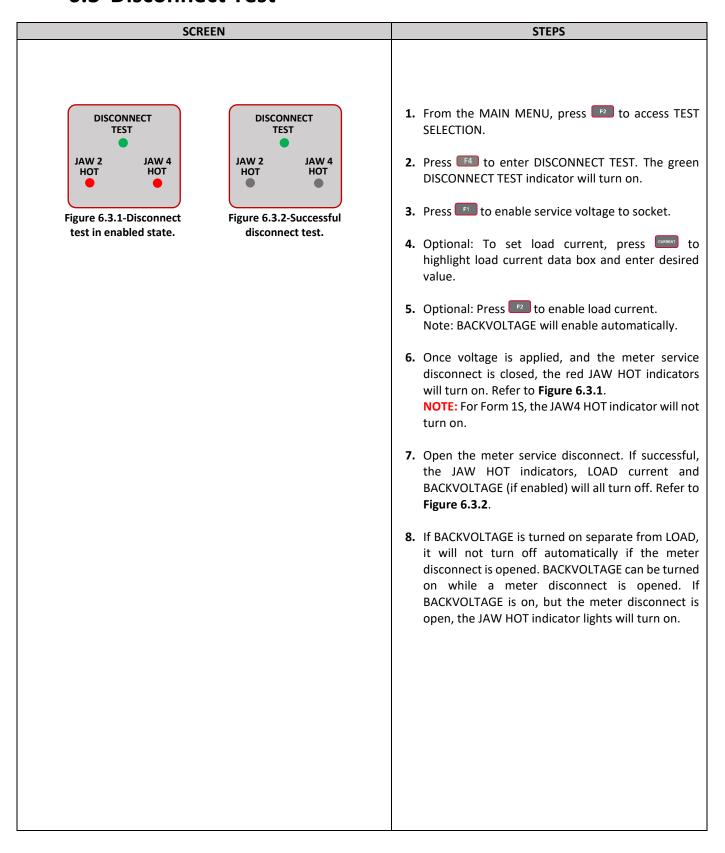


#### **6.2 Sequence Test**

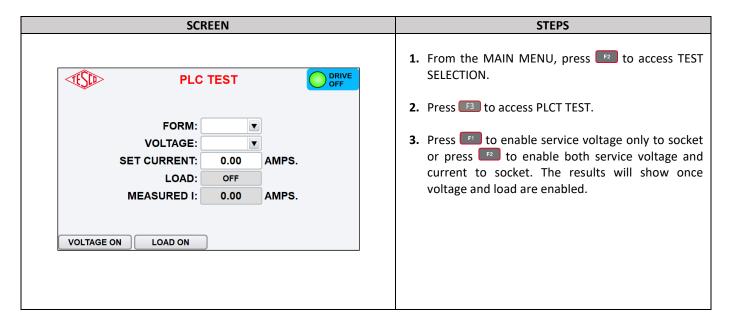


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#### **6.3 Disconnect Test**



#### 6.4 PLC Test



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# 7.0 FREQUENTLY ASKED QUESTIONS

7.1 Introduction	Error! Bookmark not defined
7.2 Test	Error! Bookmark not defined
7.3 Software	Error! Bookmark not defined
7.4 Hardware	Frror! Bookmark not defined

#### 7.1 Introduction

This section aims to answer frequently asked questions when operating the Instrument. Some of these answers refer to certain sections in this manual to provide more information.

#### **7.2** Test

1. Is it possible to perform multiple types of test simultaneously?

Only one type of test can be executed at a time.

2. How many repetitions can I set for a test?

The limit for test repetitions is 99.

3. What meter forms can be tested?

The device can test most, if not all, meter forms. For a complete list of the forms, see section 1.6.2 Standard Features.

#### 7.3 Software

1. How can I obtain the firmware update file?

You can directly contact TESCO through phone or email. For the contact details, see Section 1.2 **Contacting TESCO.** 

2. When should I update the software?

Updates are managed by TESCO. For contact details, see section 1.2 Contacting TESCO.

3. How frequent are the updates?

Updates are managed by TESCO. For contact details, see section 1.2 Contacting TESCO.

#### 7.4 Hardware

1. Where/Who can I ask for replacement parts?

For repair concerns, please contact TESCO. See section **1.2 Contacting TESCO**.

2. Are there any tests I can perform to check hardware performance?

For maintenance concerns, please contact TESCO. See section 1.2 Contacting TESCO.

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### 8.0 TROUBLESHOOTING

**8.1 Troubleshooting** ...... Error! Bookmark not defined.

#### **Troubleshooting** 8.1

#### 1. No Power-Check.

Make sure the power cord is plugged into the outlet. Check the power outlet, fuse, or circuit

#### 2. Test won't be able to proceed.

Check if correct meter form is selected.

3. I inserted a meter, but when I try to start a test, the unit prompts me to insert a meter. The meter may not be fully seated. Press the METER RELEASE button, remove the meter, and reinsert the meter into the socket. Make sure you hold the meter in place until the METER RELEASE indicator light turns on.

For more information on troubleshooting, please contact TESCO. See section 1.2 Contacting TESCO for contact details.

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